

Enrollment Instructions for Customer

Western Bank is excited to announce the availability of electronic statements or “eStatements”. eStatements provide you with secure 24x7 access to your account statements. By enrolling in eStatements you will no longer receive a printed copy of your statement in the mail. Instead you will receive an email (to your choice of email address/s) informing you that your statement is available. If you decide that you want to review a hard copy of your statement, don't worry you can always print it out.

Benefits

eStatements have many benefits over traditional statements delivered by USPS including;

- ◆ No more paper to file, or worrying about how to destroy old account statements
- ◆ Expedited delivery of Statements
- ◆ Secure 24x7 access
- ◆ Environmentally friendly
- ◆ Easy to retrieve - located with all of your account information within Online Banking

Requirements

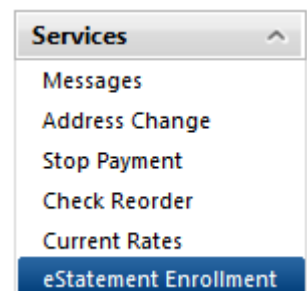
To take advantage of all the benefits that eStatements provide you must:

- ◆ Be enrolled in Online Banking – if you are not already enrolled in Online Banking, please enroll based on your account type: [Consumer](#) or [Business](#) to get started.
- ◆ Have Adobe Reader 7 or newer installed on your computer
- ◆ Select the accounts that you wish to enroll in eStatement Delivery
- ◆ Read and accept the eStatement Terms and Conditions.

How to Enroll

Enrolling in eStatements is quick and easy. Follow the detailed steps below to free yourself from paper today!

1. Login to your Online Banking Account. (required to enroll in eStatements)
2. In the left hand menu under **Services** click on “eStatement Enrollment” (as shown on the right)



3. On the eStatement Enrollment Page, select the radio button corresponding to your choice for each one of your accounts indicating whether you would like to receive an electronic statement, or statement by mail. If you choose electronic statement, you have to enter your primary email address where you would like to be notified at when a statement is available. **You must be an authorized signer on the account to enroll the account in eStatements.**

Delivery Preference	Account	E-Mail
<input checked="" type="radio"/> Electronic Statement <input type="radio"/> Statement by Mail	*****1387	JohnDoe@xyzcompany.com
<input checked="" type="radio"/> Electronic Statement <input type="radio"/> Statement by Mail	*****2261	JohnDoe@xyzcompany.com
<input checked="" type="radio"/> Electronic Statement <input type="radio"/> Statement by Mail	*****2907	JohnDoe@xyzcompany.com
<input checked="" type="radio"/> Electronic Statement <input type="radio"/> Statement by Mail	*****3018	JohnDoe@xyzcompany.com
<input checked="" type="radio"/> Electronic Statement <input type="radio"/> Statement by Mail	*****3211	JohnDoe@xyzcompany.com

4. Scroll down to read the eStatement Terms and Conditions, check the box that states you agree to the terms of the agreement, and then click on Submit.

eStatement Terms and Conditions

To sign up for E-Statements you must be an owner of the account(s) you have selected for E-Statement delivery option. You must also read and accept the terms of the agreement below.

Computer Requirements

- A computer with Internet access and a monitor with a resolution of 800X600 or greater.
- Adobe Acrobat Reader version 7.0 or higher.

I agree to the terms of the agreement

5. As soon as you have enrolled in eStatements you will have access to your previous account statements from within Online Banking. Please allow up to two statement cycles for the printed copies to be removed from printing and mailing. Should you continue to receive statements in the mail after this period please contact Customer Service at 651-290-8176 or customerservice@western-bank.com.